



**Registration
and LCB-FT
checks in a
few minutes**



DigitalKYC
a proXIMUS solution

KYC risk management challenges

Counterparty relationship

Burdensome experience with complicated, time-consuming registration that causes delays, especially when entering into a relationship.

Operational

High costs of manual, slow and error-prone tasks.

Regulatory

Increased compliance requirements, including anti-money laundering and terrorist financing (AML/CFT), tax fraud, corruption, circumvention of sanctions, and so on.

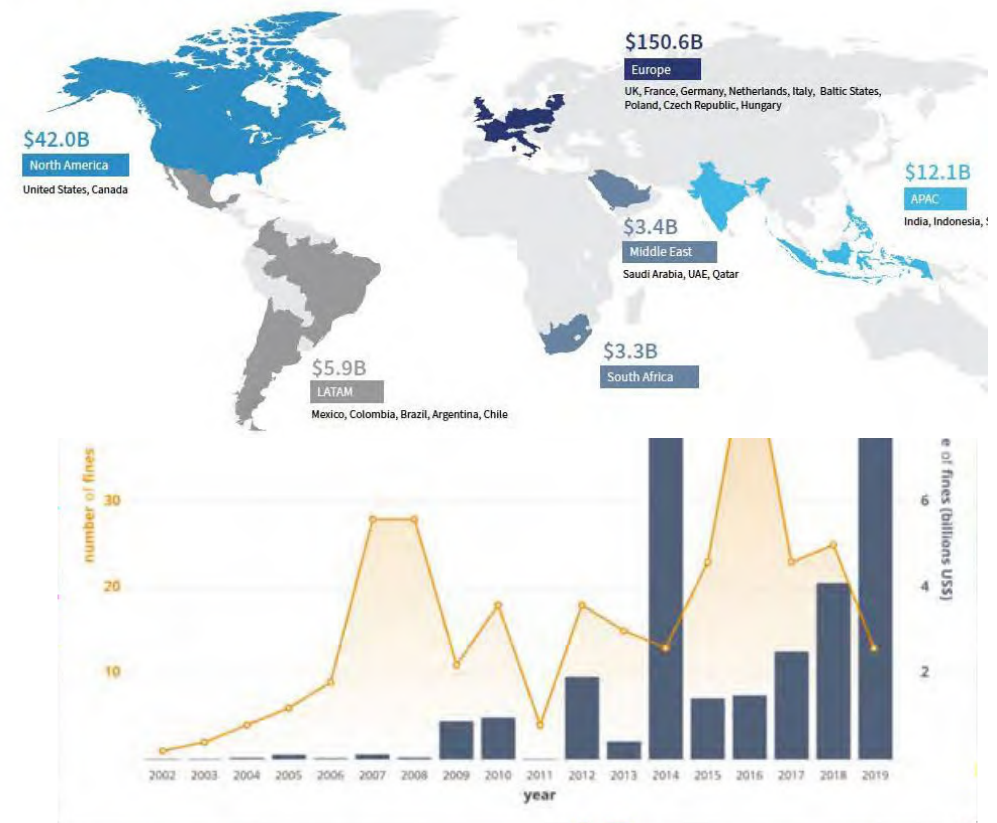
Financials

Losses due to fraud and credit default.

Reputation

Significant impacts on image amplified by social networks.

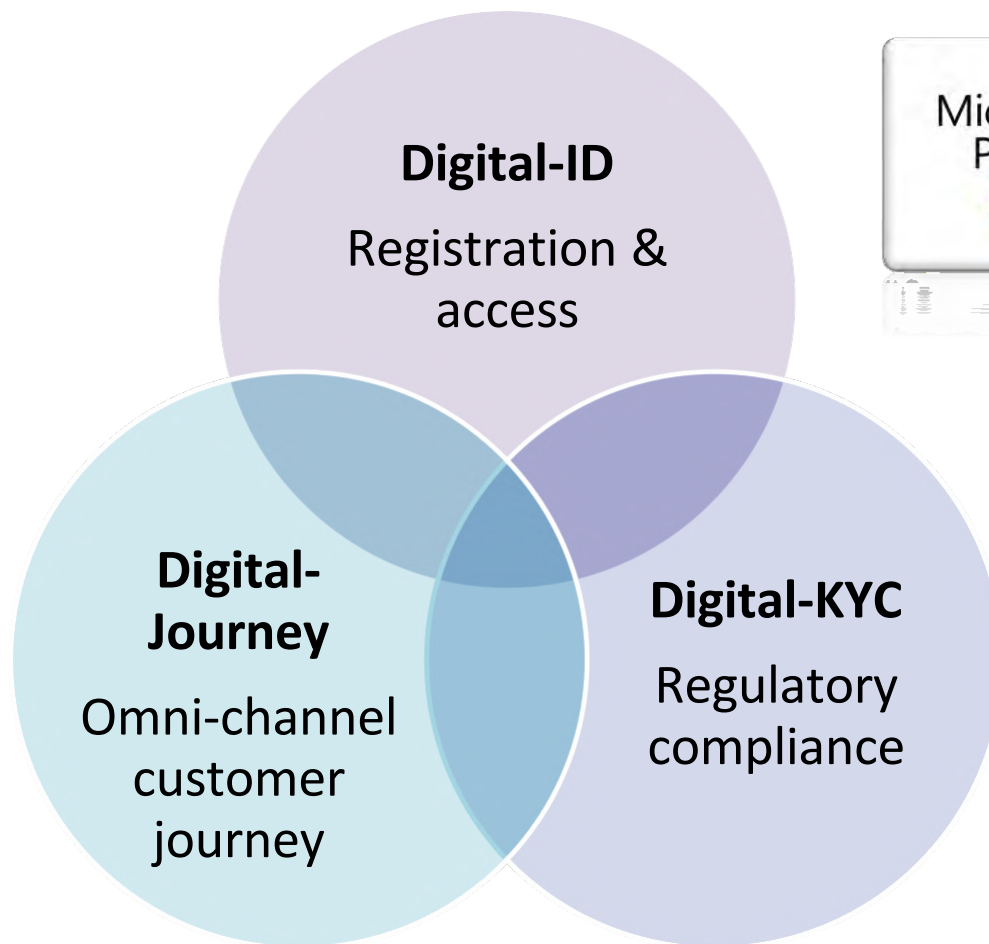
THE TOTAL PROJECTED COST OF FINANCIAL CRIME COMPLIANCE* ACROSS KEY GLOBAL MARKETS IS ESTIMATED AT \$213.9B



SOURCES: LexisNexis, Reuters

Our Solutions:

- Identity, compliance and user journey management
- Natural and legal persons
- Promotes income generation
- Secures compliance
- Adaptable to the business model
- Scalable to support your growth



Omni-device client interface for easy user access

Online

Call center / chatbot

Branch physics

Enables intuitive navigation
with a transition between interfaces



Compliance management portal

Centralizes all functionality and information for risk management and compliance management

- Access: Separate - Roles and functions – Signatures
- Process management: collaborative & transparent
- Customer and counterparty profiling
- Visualisation of relationships and related parties
- Case management: progress, tasks & notifications
- Document management
- Risk analysis: RBA categorisation
- Reporting: event alerts & profile review
- Audit trail



Selection of configurable modules

Modular platform that adapts to the business model

- KYC modules with the latest technology
- Combination of customised modules
- Activate certain modules only when needed
- Integration of your risk approach (RBA)
- Tailored to your business model
- The modules are configurable

Document Capture
OCR Document
Verification ID Biometrics: Facial,
other Screening: Sanctions,
EPP/SME, and so on.

Media search

Address / email verification

Categorisation: MiFID, PRIIPS, and
so on.

Multi-factor authentication Risk
rating

Live chat

Chatbot

Communication recording Voice to
text conversion

Voice signature

eID = electronic identity

eSIG = electronic signatures

Detection of suspicious transactions

Dashboard for steering

Collaborative process flow

Task assignment & notifications

Alert management

Counterparty profiling

Risk scoring

Document management

User roles...



DigitalKYC

a proximus solution

Global solution

Any type of counterpart

Over 100 countries



Natural persons:

- Clients
- Investors
- Ultimate beneficiaries



Managers / Legal persons :

- Regulated: banking, insurance, and so on.
- Institutional
- Companies
- Trusts

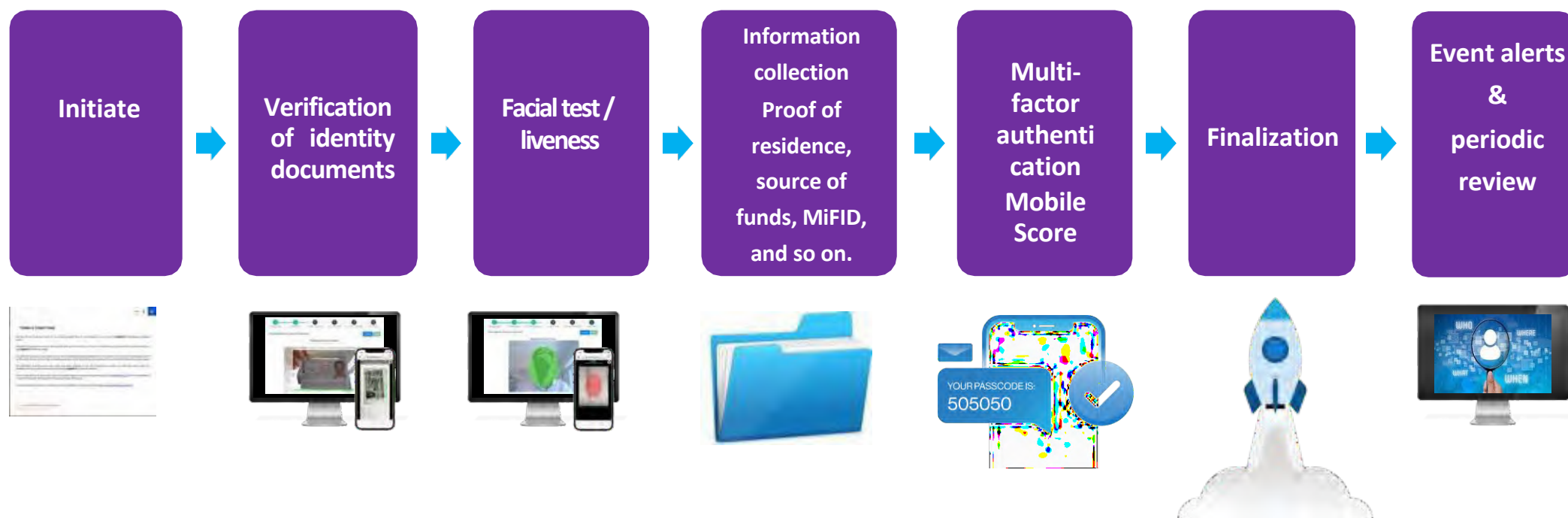
7



DigitalKYC
a proximus solution

KYC natural person

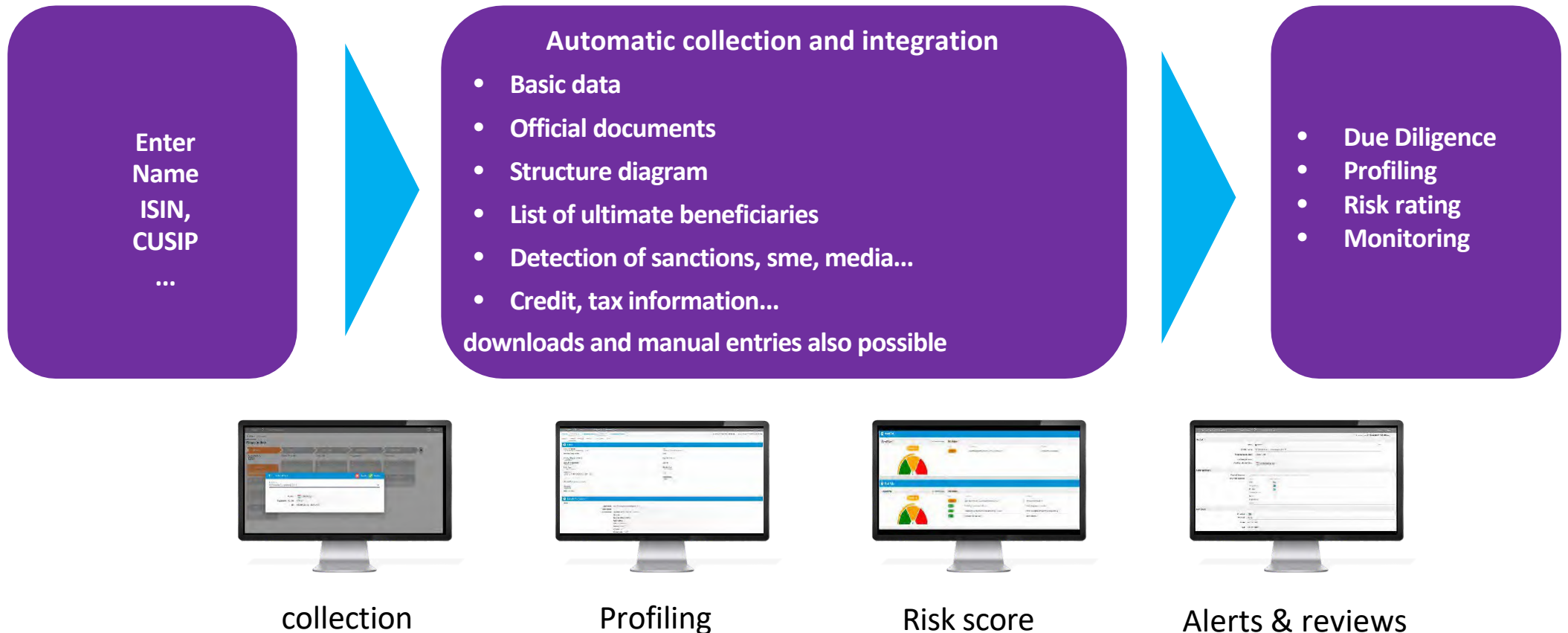
Easy, fast and secure to maximise customer conversion



This is an example of a flow, we deploy many others...

KYC for a legal entity and ultimate beneficiaries

Automates on boarding and simplifies continuous monitoring of counterparties



Benefits



Easy & fast



improve productivity



Satisfaction of counterparts

- Initiate the relationship quickly
- Intuitive interface
- Security, reliability and scalability

Operational optimisation

- Significant cost reduction
- Improves data quality
- Reduced risk of errors

Ensuring compliance

- Secures the process
- Traceability and appropriate reporting
- Mitigates the risk of sanctions



DigitalKYC

a proXIMUS solution

The best way to discover the benefits of DigitalKYC is to see a demo!

*On the basis of a workshop we can determine how DigitalKYC can
boost your business model.*



Contact us

<https://digitalkyc.telindus.lu/en>
digitalkyc@proximus.lu



Frank Roessig
Head Digital Trust Solutions
frank.roessig@proximus.lu
+352 671 514 806



Janin Heniqui
Digital Business Developer
janin.heniqui@proximus.lu
+352 691 077 185



Lorenz MEIS
Product Lead
lorenz.meis@proximus.lu
+352 691 777 732



Matthias Forsingdal
Innovation Manager
matthias.forsingdal@proximus.lu
+352 621 200 219

12